



## The Client

Grid-Tools was recently approached by a large and well-known UK bank undertaking a data migration project. A substantial amount of data was to be transferred from old to new systems, and, at the same time, transformed into the new system's architectures, which were being delivered to support the changing infrastructure.

A very complex program of work evolved off the back of the migration and the bank hired various consultants and partners as part of the implementation. Due to the global nature of the teams and the sensitive data involved, the bank required a tool to de-identify test data for the various phases of testing.

This user story details the successful implementation of Grid-Tools data masking solution, Fast Data Masking, to de-identify sensitive data for a major migration project.

“As a buyer, I don't think we could ask for more!”

## CASE STUDY

### THE PROBLEM



A large UK bank needed to provision usable test data in order to test its systems effectively before a migration project. However, due to the sensitive nature of the financial records involved, the bank needed to find a way to de-identify the data whilst ensuring that the data sets remained meaningful.

### THE SOLUTION

After consultation with staff at Grid-Tools, the bank identified Fast Data Masking as the best tool to help them de-identify and mask data for their on-going migration projects within weeks.

### THE SATISFIED CUSTOMER

A large, well-known UK bank.

 In working with Grid-Tools we've had total support all of the way. We're totally happy to recommend Grid-Tools and their data masking product. 

## The key problem

In order to effectively test the systems before the migration, the bank needed to provision usable test data. Due to the sensitive nature of the financial records involved, the bank's testing team were looking for a way to de-identify the data they were using, whilst ensuring that the data sets would remain meaningful.

The Project Manager for the migration described the problem: "We were using live production data to provision the test data we needed at the start of the project. There were some fields that, for regulatory and commercial reasons, definitely needed to be de-identified or masked. It was clear that we needed to invest in some powerful data masking software. The priority for us was that the solution would be able to mask and de-identify data alongside the ability to create data slices or data subsets. We were looking at a number of options at the time and reviewed the Oracle solution and a few others. Grid-Tools was also recommended by our architect's team for their data masking capabilities. In the end we decided to go with Grid-Tools because they offered more functionality and capability than the other solutions we investigated. We were also impressed with the speed and performance of the tool and chose it because it offered us the ability to generate data as well as mask and de-identify it."

## The right choice

Grid-Tools Managing Director, Huw Price, and Head Technical Consultant and Pre Sales Advisor, David Little, immediately became involved in the project. The Project Manager commented, "We were working with very tight time scales, which were a big constraint for us. As part of the commercial arrangements we were keen to find a vendor who would not only offer us a data masking product, but also professional and consultancy services. Our relationship with Grid-Tools went far beyond product expertise. They offered us consultancy and customizations for specific, special fields and built specific masking functions for our requirements."

Not only was the bank's migration team impressed with the consultative services Grid-Tools offered, they were also impressed with the tool's usability. The Project Manager was impressed with the speed at which the team were able to learn and start using the tool. "The point at which we identified the Fast Data Masking product to when we needed to start using it was only a matter of weeks. We were able to successfully turn this around and are

now able to de-identify and mask data for our migration-based projects, which will be ongoing for the next few years.”

## A satisfied customer

“At this point in time, we are successfully producing de-identified data for all of our project teams. We are finding the tool to be very flexible in terms of the functions that can be added to it. Simply put, it does what it’s supposed to do. It’s very simple and it masks our data as we expect it to. As a buyer I don’t think we could ask for more!”

When asked if he would recommend Fast Data Masking to other organizations with similar problems the Project Manager stated, “From my perspective, the key factors in deciding on whether to purchase a tool for any project always are: does the tool do what it says, does it have the support capabilities and does it have a team of people who are ready to listen and respond to any changes you need to make. In this instance, Grid-Tools have fulfilled all of these factors. In working with Grid-Tools we’ve had total support all of the way. We’re totally happy to recommend Grid-Tools and their data masking product.”

### Grid Tools

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